



# PROMOTING PATIENT SAFETY AND QUALITY OF CARE

## The EU contribution to national actions

Rome, 2 - 3 December 2014



2014 Italian  
Presidency of the Council  
of the European Union



### PROGRAMME [ To Be Confirmed ]

#### DAY 1

09:00 – 17:45

#### 2 December 2014

- |               |  |
|---------------|--|
| 09:00 – 09:30 | <b>Registration of participants</b>  |
| 09:30 – 12:15 | <b>OPENING SESSION</b><br><i>Session chaired by Directorate General for Health and Consumers [TBC] and host organisation (University)</i>                          |
| 09.30 - 09.40 | <b>Introductory address: meeting's objectives and methodology</b><br><i>Jacques Remacle - Consumers, Health and Food Executive Agency (Chafea)</i>                 |
| 09.40 - 09.50 | <b>Welcome address</b><br><i>Dean, Università Cattolica del Sacro Cuore</i>  |
| 09.50 - 10.10 | <b>Improving patient safety and quality of care: challenges from a European perspective</b><br><i>Representative, Directorate General for Health and Consumers</i> |
| 10.10 - 10.30 | <b>Improving patient safety and quality of care: challenges from a national perspective</b><br><i>Beatrice Lorenzin, Minister of Health, IT (invited)</i>          |
| 10.30 - 10.50 | <b>Patient safety and quality of care: Why we need to act</b><br><i>Prof. W.Ricciardi, Università Cattolica del Sacro Cuore</i>                                    |
| 10.50 - 11.10 | <b>Patient safety and quality of care: building a system of transparency and accountability</b><br><a href="#"><u>BEUC</u></a>                                     |
| 11.10 - 11.30 | <b>Coffee break</b>  |
| 11:30 – 12:45 | <b>Press corner</b><br><i>The opening session speakers will be available for interviews by journalists</i>   |
| 12:45 – 14:15 | <b>Lunch break</b>   |

Università Cattolica del Sacro Cuore School of Medicine.  
"A. Gemelli" University Hospital Largo Francesco Vito 1, 00168  
Rome, Italy

Consumers,  
Health and Food  
Executive Agency

**14:15–15:30** **SESSION 1: IMPROVING PATIENT SAFETY IN THE HOSPITAL SETTING**  
*Session chaired by Chafea [TBC] and Pascal Garel – Hospital federation of Europe - HOPE [TBC]*

**14.15 - 15.00** **Building the evidence base: how to best address specific risks and improve patient safety in the hospital setting**

*Project coordinators*

- Combatting antimicrobial resistance in paediatrics ([ARPEC](#))
- Healthcare Associated Infections: going beyond anti-microbial resistance ([PROHIBIT](#))
- Patient safety in the ICUs ([IMPLEMENT](#))
- Patient safety in day surgery ([DAY SAFE](#))
- Patient safety and medication reconciliation ([EUNETPASS](#))

**15.00 - 15.30** **Q&A to the panel members**  
*Discussion moderated by expert [TBC]*

**15:30 – 16:00** **Coffee break**

**16:00 – 17:30** **SESSION 2: PROMOTING QUALITY OF CARE ACROSS THE HEALTH SYSTEM**  
*Session chaired by AGENAS [TBC] and DG RTD [TBC]*

**16.00 - 16.45** **Building the evidence base: how to address quality of care across the health system**

*Project coordinators*

- Building quality in European hospitals ([DUQuE](#) or [QUASER](#))
- Quality and performance in primary care ([LINNEAUS EURO -PC](#))
- Quality and performance in the continuum of care ([HANDOVER](#))
- Quality of care in Coronary Heart Disease management ([EURHOBOP](#))
- Benchmarking quality in cancer management ([BENCHCAN](#))

**16.45 - 17.15** **Q&A from audience**

**17:15 – 17:30** **WRAP – UP OF THE DAY**  
*Jacques Remacle, Head of Health Unit, Chafea*

**17:45** **TRANSFER TO COCKTAIL VENUE**

**18.30 - 20.00** **Cocktail** (*upon invitation*)

# DAY 2

09:30 – 13:00

03 December 2014

**09:30 – 11:00** **SESSION 3: THE CURRENT POLICY AGENDA**  
*Session chaired by IT MoH [TBC] and moderated by expert*

**09:30 – 09:50** **Key note presentation: The European Commission patient safety report**  
DG SANCO [TBC]

**09:50 – 11:00** **Panel discussion, including Q&A from audience**  
*Discussion moderated by expert*  
Panelists will have 5-7' each to address the following components of the EU Council recommendation:

- Education and training of healthcare professionals (Medical university - Italy)
- Patient empowerment (EPF)
- Reporting and learning systems [TBD]
- Policies and programmes on patient safety (Denmark?)

**11:00 – 11:30** **Coffee break**

**11:30 – 13:00** **SESSION 4: LOOKING AHEAD - CHALLENGES AND OPPORTUNITIES FOR FUTURE EU COLLABORATION**  
*Session chaired by DG RTD and moderated by expert [TBC]*

**11:30 – 12:15** **Key note presentation: Making a difference at the EU level; presenting the Council conclusions under the Italian Presidency**  
*Italian Ministry of Health [TBC]*  
*Panel discussants:*

- The healthcare professionals' role (European Society of Cardiologists)
- The hospital management perspective (University hospital)
- The role of the national competent authorities (PASQ JA)
- The insurers' perspective
- The patients'/ consumers' perspective (a presentation of the annual ranking made by the magazine "Le Point" in France)
- The Medical Devices Industry: access to innovative quality care

**12:15 – 12:45** **Q&A to the panellists**  
*Discussion moderated by expert [TBD]*

**12:45 – 13:00** **WRAP UP/ CONCLUSIONS FROM CLUSTER MEETING**  
*DG for Health and Consumers [TBC]*

**13:00 – 14:15** **Lunch break and networking**